

Martin Family Dentistry, P.A.

Financial Policy

At **Martin Family Dentistry**, we believe that you deserve the best care possible. This is why we always present you with all the dental options available to treat your unique situation. We provide excellent care to **all** of our patients. Some of our patients have dental insurance and some do not. For those who do have dental insurance here are some things you should know...

Your dental benefits are based on a contract made between you or your employer and an insurance company. **If you have any questions regarding your dental benefits you should contact your employer or the insurance company directly.**

We currently accept all insurance plans that allow you to see the dentist of your choosing. We also accept a limited number of preferred provider plans. If you are in doubt as to whether or not we are a provider for your plan, please contact your insurance company. We work with several hundred different insurance plans. Although we maintain payment histories for different companies, benefits do change; therefore it is impossible to give you a guaranteed quote at the time. We estimate your portion based on the most up-to-date information we have, but it is **ONLY AN ESTIMATE**. If you would like to know your exact insurance benefits, we will be happy to file a "pre-treatment authorization" with the insurance company prior to treatment. This will delay treatment but will give you the more exact out of pocket figures that you need.

We will bill your insurance company as a courtesy. If the insurance company does not pay within 90 days, **Martin Family Dentistry** reserves the right to request payment in full for services from you and let you collect the insurance funds that are due you. It is rare that this happens but it is important that you recognize that the insurance policy is a legal contract between YOU and your insurance company. Our office is not and cannot be a part of that contract. Ultimately, you are responsible for all charges incurred in our office.

Martin Family Dentistry requires payment in full for your portion at the time of service. We accept MasterCard, Visa, American Express, Discover, cash and checks. If you are in need of extended finance options, we also work with Wells Fargo Financial when your portion exceeds a certain amount. Wells Fargo offers three and six month interest free payment options. Please ask one of our front office staff for an application.

Failed Appointments: A specific amount of time is reserved specifically for you and we strongly encourage all patients to keep their appointments. If you must change your appointment, we require at least **24 hours** notice to avoid a **\$57/hour cancellation fee** (emergencies are an exception).

We welcome you to our family and look forward to helping you achieve the healthy and beautiful smile you have always wanted. If there is anything we can do to make your visits more pleasant, please do not hesitate to ask one of our staff members.

Print: _____

Sign: _____

Date: _____